

Hydroflex and Corporate Social Responsibility

Hydroflex attaches a great deal of value to sustainable business operations, health, safety and the environment.

Reducing CO₂ emissions

We are particularly mindful of the environment when performing our work. Hydroflex uses environmentally friendly cleaning agents in our workshops, enabling us to clean machinery and any oil leaks on floors in a way that respects the environment.

The topic has been incorporated into Hydroflex's policy to allow us to do our bit towards reducing CO₂ emissions. We are currently only buying vans within the 3,500 kg category that have energy-efficient engines and we intend to limit ourselves henceforth to the electric van generations.

In terms of passenger cars, half of the fleet is already electric and this proportion will only increase over the next few years as we have made it mandatory to select electric models when cars come up for replacement.

We are also using second-hand pallets. Thus enabling us to effect a 70% reduction in our CO₂ footprint compared to using new pallets.

We have made our office paperless in order to avoid excessive use of paper.

Gone are the plastic cups. We use porcelain cups for hot drinks and each and every member of staff has a refillable water bottle for cold drinks.

Waste separation

A contract is in place with our waste processing partner to gather up used hoses in special containers, which are then picked up by the relevant contractual partner separately from the normal waste.

Training and knowledge sharing

Hydroflex deems knowledge sharing important. Which is why we are an active part of FEDA, the professional body in the Netherlands for drive technology and automation engineering.

Hydroflex has a training programme for its workers, which is primarily geared towards bolstering staff development and retention.

Further explanatory information

Hydroflex carries out inspections on its own staff, Personal Protective Equipment (PPE) and work equipment certification and regularly holds toolbox meetings. We also have a system for mandatory reporting of all accidents, including 'near accidents'.

Hydroflex uses a risk identification and evaluation (RI&E) process to foster a safe, healthy workplace/work setting for our staff and visitors.

Technology

Hydroflex only sources products from suppliers with CEE 'originate' approved materials. What's more, Hydroflex is compliant with the standards set for CHROOM 6 processed materials. All



hose assemblies have been subjected to impulse tests by the manufacturers. The crimp measurements established by this testing have been incorporated into the Hydroflex crimp chart. All staff are required to adhere to the current version of the crimp chart. Hydroflex does not get involved in *any hose repairs*.

Hydroflex delivery vans

Energy-efficient engines have been installed in Hydroflex's delivery vans, helping to improve our carbon footprint by reducing CO₂ emissions through lower fuel consumption. Each van has to be kept below the maximum permissible weight of 3,500 kg.

Business processes

Processes and procedures within Hydroflex have been formulated in line with ISO 9001:2015, the international standard for quality management.

Hydroflex education and training

In order to keep the standard of Hydroflex's services as high as possible – and because we firmly believe that our staff make the difference in that regard when it comes to serving you, the customer – educating and training our staff is of paramount importance. The following training courses constitute core units for our staff.

Hydroflex Basic Training - FEDA Working Safely with Hydraulic Hoses and Components (approved by FEDA and CETOP).

Hydroflex trains its staff in line with FEDA's European certified training.

Hydroflex follow-on education and training

Working safely with a fork-lift truck

All logistics staff are qualified fork-lift truck operators.

Emergency response officer

Each and every Hydroflex site has at least one emergency response officer.

Hydroflex participating in FEDA activities

Hydroflex is an active member of FEDA (Federatie Aandrijven en Automatisering). Within FEDA, Hydroflex has contributed to the following developments in the sector (hydraulics);

- Drawing up the red booklet 'High-pressure Fluid Injection Injury';
- (Jointly) drawing up a new course in the Netherlands: 'FEDA - Working Safely with High-pressure Hydraulic Hoses and Components' (see link : <https://www.feda.nl/home-veilig-werken-met-hydrauliek/>);
- Marc van Loon is a nationally recognised trainer among FEDA's accredited trainers.